Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Coverage Period: 01/01/2024 – 12/31/2024

HealthTrust: Access Blue New England

Coverage for: Individual/Family | Plan Type: HMO

ABSOS25/50/3KDED(01L)-R10/25/40M10/40/70/5K(L)

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.healthtrustnh.org or call 1-800-527-5001. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/or call 1-833-388-1239 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	<b>\$3,000</b> individual/ <b>\$9,000</b> family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Network preventive care, network office visits and prescription drugs are covered before you meet your deductible.	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other <u>deductibles</u> for specific services?	Yes. \$100 for <u>Durable Medical Equipment</u> coverage. There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For medical expenses and prescription expenses combined: \$5,000 individual/\$10,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, out-of- network expenses and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a network provider?	Yes. Access Blue New England. See <a href="https://www.anthem.com">www.anthem.com</a> or call 1-833-388-1239 for a list of	

		Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No. You do not need a <u>referral</u> to see a <u>network specialist.</u>	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What Yo	u Will Pay	Limitations, Exceptions, &
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Other Important Information
If you visit a health	Primary care visit to treat an injury or illness	\$25 copay per visit, deductible does not apply	Not covered	Virtual visits (Telehealth) benefits available
	Specialist visit	\$50 copay per visit, deductible does not apply	Not covered	Virtual visits (Telehealth) benefits available
care provider's office or clinic	provider's office	No charge	Not covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	0% coinsurance	Not covered (unless at innetwork facility or an emergency department)	Services at a Site of Service provider are covered at 100%. Otherwise, deductible applies.
	Imaging (CT/PET scans, MRIs)	0% coinsurance	Not covered (unless at innetwork facility or an emergency department)	Services at a Site of Service provider are covered at 100%. Otherwise, <u>deductible</u> applies.
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at 1-888-726-1631 or www.caremark.com	Generic drugs	\$10/prescription (retail) \$10/prescription (mail service), deductible does not apply	Your <u>copay</u> and any <u>balance</u> <u>billing</u> , <u>deductible</u> does not apply.	There is a limit of a 34 day supply at retail and a 90 day supply at mail service.
	Preferred brand drugs	\$25/prescription (retail) \$40/prescription (mail service), deductible does not apply	Your <u>copay</u> and any <u>balance</u> <u>billing</u> , <u>deductible</u> does not apply.	Limitations may apply to specific drugs and programs.  You pay the network copay
	Non-preferred brand drugs	\$40/prescription (retail) \$70/prescription (mail service), deductible does not apply	Your <u>copay</u> and any <u>balance</u> <u>billing</u> , <u>deductible</u> does not apply.	when using a CVS Caremark participating pharmacy.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.healthtrustnh.org</u>.

Common		What You Will Pay		Limitations, Exceptions, &
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Other Important Information
	Specialty drugs	No coverage (retail); Prescription copay (mail service), deductible does not apply	Not covered	Specialty drugs are available through preferred mail service only.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$0 copay or 0% coinsurance	Not covered	Services at a Site of Service provider are covered at 100%.
surgery	Physician/surgeon fees	\$0 copay or 0% coinsurance	Not covered (unless at innetwork facility)	Otherwise, <u>deductible</u> applies. Costs may vary by site of service.
	Emergency room care	\$150 copay before deductible, 0% coinsurance after deductible	Covered as In-Network	Copay waived if admitted
If you need immediate medical attention	Emergency medical transportation	0% coinsurance	Covered as In-Network	none
	Urgent care	\$75 <u>copay</u> before <u>deductible</u> , 0% <u>coinsurance</u> after <u>deductible</u>	Covered as In-Network	none
If you have a hospital	Facility fee (e.g., hospital room)	0% coinsurance	Not covered	none
stay	Physician/surgeon fees	0% coinsurance	Not covered (unless at innetwork facility)	none
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit \$25 copay per visit, deductible does not apply Other Outpatient 0% coinsurance	Office Visit Not covered Other Outpatient Not covered (unless at innetwork facility)	Virtual visits (Telehealth) benefits available
abuse services	Inpatient services	0% coinsurance	Not covered (unless at innetwork facility)	none
	Office visits	0% coinsurance	Not covered	none
If you are pregnant	Childbirth/delivery professional services	0% coinsurance	Not covered (unless at innetwork facility)	
	Childbirth/delivery facility services	0% <u>coinsurance</u>	Not covered	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)

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Common		What You Will Pay		Limitations, Exceptions, &
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Other Important Information
	Home health care	0% coinsurance	Not covered	none
If you need help recovering or have other special health needs	Rehabilitation services	\$25 <u>copay</u> per visit, <u>deductible</u> does not apply	Not covered (unless at innetwork facility)	Coverage for physical, speech and occupational therapy services is limited to 60 combined visits per member per year.
	Habilitation services	\$25 <u>copay</u> per visit, <u>deductible</u> does not apply	Not covered (unless at innetwork facility)	All <u>rehabilitation</u> and <u>habilitation</u> visits count towards your <u>rehabilitation</u> limit.
	Skilled nursing care	0% coinsurance	Not covered (unless at innetwork facility)	Maximum of 100 days per member per year.
	Durable medical equipment	20% coinsurance	Not covered	none
	Hospice services	No charge	Not covered (unless at innetwork facility)	none
If your child needs dental or eye care	Children's eye exam	No charge	Not covered	Limited to one exam per year.
	Children's glasses	Not covered	Not covered	none
	Children's dental check-up	Not covered	Not covered	none

#### **Excluded Services & Other Covered Services:**

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other <u>excluded</u> services.)

- Cosmetic surgery
- Dental check-up
- Long-term care

- Non-Emergency/Urgent Care when traveling outside the U.S.
- Private duty nursing

- Routine foot care unless medically necessary
- Weight loss programs

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture (unlimited medically necessary visits)
- Bariatric surgery
- Chiropractic care (unlimited medically necessary visits)
- Hearing aids (limited to one hearing aid per ear each time a prescription changes or every five years)
- Infertility treatment

• Routine eye care (Adult) (limit of one exam every two years)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="https://marketplace">Marketplace</a>. For more information about the <a href="https://marketplace">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

For Medical Claims: Anthem Blue Cross and Blue Shield ATTN: Grievance and Appeals PO BOX 518 North Haven, CT 06473-0518

For Prescription Drug Claims: Prescription Claim appeals MC109 CVS Caremark PO Box 52084 Phoenix, AZ 58072-2084

### Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$3,000
■ Specialist copayment	\$50
■ Hospital (facility) <i>coinsurance</i>	0%
■ Other <i>coinsurance</i>	0%

## This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700

In this example, Peg would pay:

Cost Sharing		
<u>Deductibles</u>	\$3,000	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions \$60		
The total Peg would pay is \$3,060		

### Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$3,000
Specialist copayment	\$50
■ Hospital (facility) coinsurance	0%
Other <u>coinsurance</u>	20%

## This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drug

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$200
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$220

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$3,000
Specialist copayment	\$50
■ Hospital (facility) <i>coinsurance</i>	0%
■ Other <i>coinsurance</i>	20%

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

Durable medical equipment (crutches)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Rehabilitation services (physical therapy)

Cost Sharing	
<u>Deductibles</u>	\$1,200
<u>Copayments</u>	\$400
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,600