Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Coverage Period: 01/01/2024 – 12/31/2024

HealthTrust: Open Access

Coverage for: Individual/Family | Plan Type: PPO

OA20(01L)-RX10/20/45/3K(L)

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.healthtrustnh.org or call 1-800-527-5001. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-833-385-9056 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For network benefits: \$0 individual/\$0 family. For out-of-network benefits: \$1,000 individual/\$3,000 family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible.
Are there services covered before you meet your <u>deductible?</u>	Yes, <u>network</u> preventive care is not subject to the <u>deductible</u> .	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other <u>deductibles</u> for specific services?	Yes. \$100 for <u>Durable Medical Equipment</u> coverage. There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	For medical and prescription expenses combined: network benefits: \$3,000 individual/\$6,000 family. For out-of-network benefits: Not Applicable individual/ Not Applicable family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, balance-billing charges, out-of- network expenses and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. Open Access. See <u>www.anthem.com</u>	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-

	or call 1-833-385-9056 for a list of network	network provider, and you might receive a bill from a provider for the
	providers.	difference between the <u>provider's</u> charge and what your <u>plan</u> pays
		(balance billing). Be aware, your <u>network provider</u> might use an <u>out-of-</u>
		network provider for some services (such as lab work). Check with your
		<u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

What You Will Pay				
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$20 <u>copay</u> per visit	20% coinsurance	Virtual visits (Telehealth) benefits available.
If you visit a health	Specialist visit	\$20 <u>copay</u> per visit	20% coinsurance	Virtual visits (Telehealth) benefits available
care <u>provider's</u> office or clinic	Preventive care/screening/immunization	No charge	20% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
	Diagnostic test (x-ray, blood work)	No charge	20% coinsurance (unless at in-network facility or an emergency department)	none
If you have a test	Imaging (CT/PET scans, MRIs)	No charge	20% coinsurance (unless at in-network facility or an emergency department)	none
treat your illness or condition More information about prescription drug coverage is available at 1-888-726-1631 or	Generic drugs	\$10/prescription (retail) \$10/prescription (mail service)	Your copay and any balance billing; deductible does not apply	There is a limit of a 34 day supply at retail and a 90 day supply at mail service.
	Preferred brand drugs	\$20/prescription (retail) \$20/prescription (mail service)	Your <u>copay</u> and any <u>balance billing</u> ; <u>deductible</u> does not apply	Limitations may apply to specific drugs and programs. You pay the <u>network copay</u> when using a CVS Caremark participating
	Non-preferred brand drugs	\$45/prescription (retail) \$45/prescription (mail service)	Your copay and any balance billing; deductible does not apply	pharmacy.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.healthtrustnh.org</u>.

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Specialty drugs	No coverage (retail); Prescription <u>copay</u> (mail service)	Not covered	Specialty drugs are available through preferred mail service only.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge	20% coinsurance	none	
surgery	Physician/surgeon fees	No charge	20% <u>coinsurance</u> (unless at in-network facility)	none	
	Emergency room care	\$150 <u>copay</u> per visit	Covered as In-Network	Copay waived if admitted	
If you need immediate medical attention	Emergency medical transportation	No charge	Covered as In-Network	none	
	<u>Urgent care</u>	\$75 <u>copay</u> per visit	Covered as In-Network	none	
If you have a hospital	Facility fee (e.g., hospital room)	No charge	20% coinsurance	none	
stay	Physician/surgeon fees	No charge	20% <u>coinsurance</u> (unless at in-network facility)	none	
If you need mental health, behavioral health, or substance	Outpatient services	Office Visit \$20 <u>copay</u> per visit Other Outpatient No charge	Office Visit 20% coinsurance Other Outpatient 20% coinsurance (unless at in-network facility)	Virtual visits (Telehealth) benefits available	
abuse services	Inpatient services	No charge	20% <u>coinsurance</u> (unless at in-network facility)	none	
	Office visits	\$20 <u>copay</u> for initial visit	20% coinsurance		
If you are pregnant	Childbirth/delivery professional services	No charge	20% <u>coinsurance</u> (unless at in-network facility)	Maternity care may include tests and services described elsewhere in the SBC	
	Childbirth/delivery facility services	No charge	20% coinsurance	(i.e. ultrasound.)	
	Home health care	No charge	20% coinsurance	none	
If you need help recovering or have	Rehabilitation services	\$20 <u>copay</u> per visit	20% <u>coinsurance</u> (unless at in-network facility)	none	
other special health needs	Habilitation services	\$20 copay per visit	20% <u>coinsurance</u> (unless at in-network facility)	none	

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		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Skilled nursing care	No charge	20% <u>coinsurance</u> (unless at in-network facility)	Maximum of 100 days per member per year.	
	Durable medical equipment	20% coinsurance	20% coinsurance	none	
	Hospice services	No charge	20% <u>coinsurance</u> (unless at in-network facility)	none	
If your abild noods	Children's eye exam	0% <u>coinsurance</u>	20% coinsurance	Limited to one exam per year.	
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	none	
J = === =	Children's dental check-up	Not covered	Not covered	none	

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded</u> <u>services</u>.)

- Cosmetic surgery
- Dental check-up
- Long-term care

- Non-Emergency/Urgent Care when traveling outside the U.S.
- Private duty nursing

- Routine foot care unless medically necessary
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (unlimited medically necessary visits)
- Bariatric surgery
- Chiropractic care (unlimited medically necessary visits)
- Hearing aids (limited to one hearing aid per ear each time a prescription changes or every five years)
- Infertility treatment

 Routine eye care(Adult) (limit of one exam every two years)

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.healthtrustnh.org</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact:

For Medical Claims: Anthem Blue Cross and Blue Shield ATTN: Grievance and Appeals PO BOX 518 North Haven, CT 06473-0518

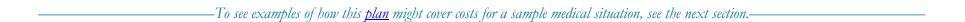
For Prescription Drug Claims: Prescription Claim appeals MC109 CVS Caremark PO Box 52084 Phoenix, AZ 58072-2084

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.



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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	0%
■ Other <i>coinsurance</i>	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700

In this example, Peg would pay:

Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$30
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$ 60
The total Peg would pay is	\$90

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
Specialist copayment	\$20
Hospital (facility) coinsurance	0%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drug

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$100
Copayments	\$900
Coinsurance	\$100
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$1,120

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
Specialist copayment	\$20
■ Hospital (facility) <u>coinsurance</u>	0%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

<u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)

Total Example Cost	\$2,800

In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$100
<u>Copayments</u>	\$300
Coinsurance	\$40
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$440